

## Global IT Network Integrator

Namkon has 15 years of experience with a focus to offer complete IT network solution including hardware and software services, data lines procurement, hosting, maintenance services for various commercial verticals.

Benefiting from years of IT network experience and most importantly placing the needs of the client first, Namkon is ideally positioned to assist all customers, no matter the technology platform or business requirement.

At Namkon we are committed to enabling our customers with all the necessary tools through our IT network solution portfolio. Constantly at the cutting edge of emerging technologies, Namkon offers eminent, flexible IT solutions through our 'Advanced Technology Services' portfolio across technology areas. Together with our established IT support services comprising of Maintenance, Installation and Network Monitoring you can be sure Namkon is able to provide IT support solution best fitting your needs.





## **Managed Services**

Businesses are being put under increasing pressure to maintain a reliable IT infrastructure that can respond swiftly and effectively to the ever-changing environment of their business. The progression of new technologies has increased the demand for IT providers to deliver solutions that enhance the expertise and capabilities of their customer's IT departments.

When looking for a trustworthy integrator to deliver managed network services, companies require a provider who offers continuity and improvement of the service and is at the same time able to become a natural extension to their existing IT team as businesses require a smooth and efficient transition when moving from inhouse IT operations to an outsourced, flexible technology specialist.





## Tailored Service Levels to meet your network requirements

Namkon provides everything from technical advice to dedicated project managers to fulfill your business goals. To fully understand our customers' support requirements, Namkon works closely with customers to gain profound understanding of what they are trying to achieve. Due to our flexible and responsive approach we are able to tailor a working IT solution in a quick and efficient manner. Building a lasting relationships with our customers is very important to Namkon as it allows for a greater understanding of their business objectives. More importantly, our vast technical knowledge and expertise becomes constantly available once they are a valued Namkon's partner.

We are able to offer customers a competitive pricing model, a highly qualified technical team and an unmatched level of service operations to an outsourced, proactive service specialist.

Namkon demonstrates this through an established, complimentary business model that understands the needs of our customers.

- Short response times
- Geographical coverage
- Long term relationships
- Pre-sales technical support
- Specialist technical skills



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